

Steps given below are provided on a best effort basis and for HSBC customers to use as a guidance only. Please also note that these steps may change over time. For more details, kindly contact the respective bank.

**Steps to make a transfer / payment from Nations Trust bank online banking to HSBC Credit card.**

1. Log in to the Nations Trust Bank online banking service
2. From the menu, click on "Payments"
3. Click on "Pay To" and on the "Biller List" page, click on the plus (+) mark
4. Select "Cards" under "Category"
5. Select "Hong Kong and Shanghai Bank" under "Biller"
6. Enter the 16 digit HSBC Credit Card number under "Card Number"
7. Enter the HSBC credit cardholder name under "Card Holder Name"
8. Click "Confirm"
9. Review details on "Confirm Biller Details" screen and if in order, click "Confirm"

Note: Steps 3 to 9 are a one-time setup to add the HSBC Credit Card as a biller

10. Go to "Bill Payment" screen – refer step 2 for steps
11. Select the newly added HSBC Credit Card under "Pay To" field
12. Select the debit account under "Pay From"
13. Enter the amount you wish to pay
14. Enter remarks as required under "Remarks"
15. Click on "Pay" and Continue until you receive a confirmation screen on the transfer being completed / successful.

**Note:** Steps given above are provided on a best effort basis and for HSBC customers to use as a guidance only. Please also note that these steps may change over time. For more details, kindly contact the respective bank.