Steps given below are provided on a best effort basis and for HSBC customers to use as a guidance only. Please also note that these steps may change over time. For more details, kindly contact the respective bank.

Steps to make a transfer / payment from Pan Asia Bank (PABC) online banking to HSBC Credit card.

- 1. Log in to the PABC online banking service
- 2. Click on "Fund Transfer" on the menu and click on "Third Party Ad-hoc"
- 3. Click on the account you wish to pay from (debit account)
- 4. Enter the amount you wish to pay
- 5. Select "Card" under "Account Type"
- 6. Select "Another bank account (CEFT real time)" under "Select Fund Transfer Type"
- 7. Enter the HSBC credit cardholder name as the "Beneficiary Name"
- 8. Enter as required under "Fund Transfer Remark"
- 9. Enter the 16 digit HSBC Credit Card number under "Destination Account Number"
- 10. Select "HSBC/Hong Kong and Shanghai Bank" under "Beneficiary Bank Name"
- 11. Select "HSBC Head office/Fort" under "Beneficiary Branch Name"
- 12. Select "Immediate" under Payment Type
- 13. Select / tick the boxes as required under "Send Beneficiary SMS" and "Send Beneficiary Email" and enter the mobile number / email if ticked
- 14. It will be good to select / tick "Save As Beneficiary" to save the HSBC Credit Card details for suture payments
- 15. Click on "Transfer" and continue until you receive a confirmation screen on the transfer being completed / successful.